



# MILTON KEYNES TENNIS CLUB FEEDBACK FORM

To help us improve our club, we would welcome your feedback. Please take few minutes to fill in the form.

Name	
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Ratings explained: **1** Poor, **2** Below Expectation, **3** Acceptable, **4** Good, **5** Very Good

How do you overall rate the facilities? ① ② ③ ④ ⑤

How do you rate the courts (including nets)? ① ② ③ ④ ⑤

How do you rate the lights? ① ② ③ ④ ⑤

How do you rate the balls? ① ② ③ ④ ⑤

How do you rate the clubhouse? ① ② ③ ④ ⑤

How do you rate the parking? ① ② ③ ④ ⑤

How do you rate the security? ① ② ③ ④ ⑤

How do you rate the general playing level within the club? ① ② ③ ④ ⑤

Are you happy with the structure and organisation of the social/  
practice sessions?  Yes  No ① ② ③ ④ ⑤

How do you rate the social tennis environment (friendly, competitive,  
relaxed, pleasant) ① ② ③ ④ ⑤

If you play in the teams, are you happy with the team's selection?  Yes  No ① ② ③ ④ ⑤

Are you happy with the coaching programs, activities and delivery?  Yes  No ① ② ③ ④ ⑤

Are you happy with the minis and juniors programs?  Yes  No ① ② ③ ④ ⑤

Are you happy with the competitions organised for adults and  
children/ juniors?  Yes  No ① ② ③ ④ ⑤

Have you attended any social events?  Yes  No  Not aware

Are you happy with the number of social events?  Yes  No

Are you happy with the quality of the social events?  Yes  No  Don't Know ① ② ③ ④ ⑤

Are you happy with the Club's communication (website, emails, news  
letters)  Yes  No  Don't Know ① ② ③ ④ ⑤

Are you happy with the Club's Committee?  Yes  No  Don't Know ① ② ③ ④ ⑤

Will you renew your membership next year?  Yes  No  Don't Know

What are your reasons for joining MKTC?

What do you like about MKTC most?

What do you dislike about MKTC most?

Will you recommend the club to others?  Yes  No  Don't Know

Do you consider that the club serves the community well and  
creates a safe, friendly and healthy environment?  Yes  No  Don't Know ⑤ ④ ③ ② ①

Do you consider that the club is vibrant, active, at the centre of LTA  
tennis initiatives in Milton Keynes?  Yes  No  Don't Know ① ② ③ ④ ⑤

Is the club value for money?  Yes  No  Don't Know ① ② ③ ④ ⑤

Is anything you would like us to improve? Please let us have your  
suggestions

Please give three words to describe the essence of MKTC

### Thank You!

Please email the form to FAO Tennis Committee to the following address: [info@mktc.co.uk](mailto:info@mktc.co.uk)

Or by mail to **Milton Keynes Tennis Club**, The Pavilion, Woughton on the Green, Milton Keynes, MK6 3EA